
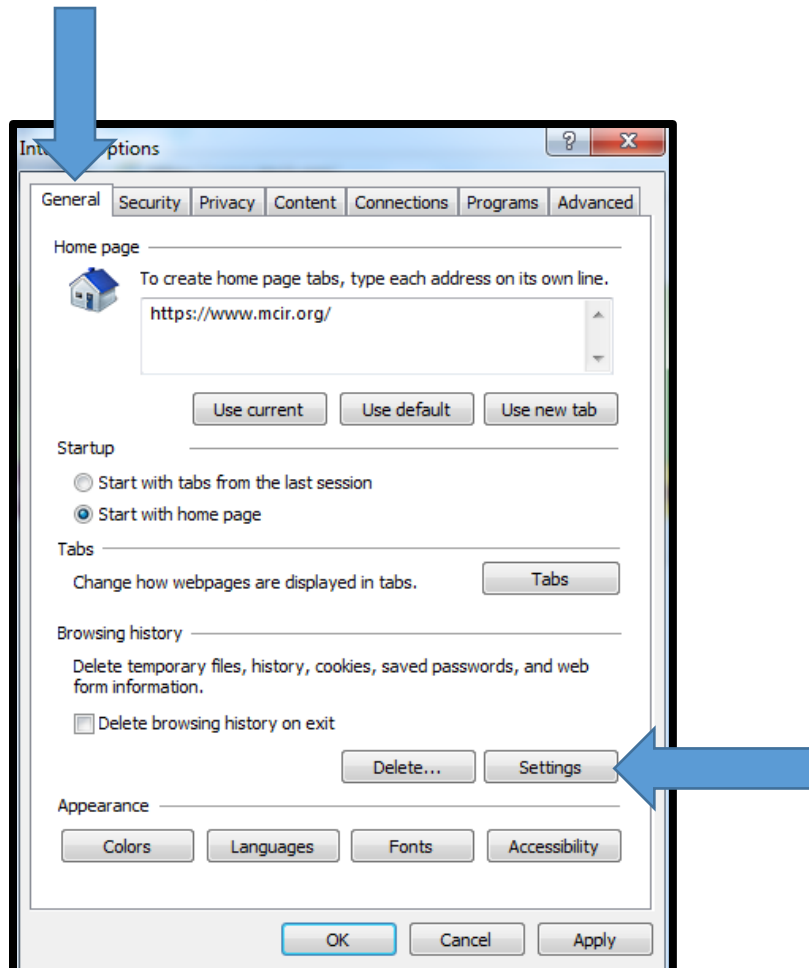


Michigan Care Improvement Registry (MCIR) Clearing Stored Data in Popular Web Browsers

- ❖ There will be slight variations to the instructions below depending on the version of browser being used.
- ❖ This document is intended to be a guideline for clearing data in Web Browsers, if you are using a browser not listed below or utilizing a version not illustrated here you will need to contact your internal Systems Administrator for further assistance.

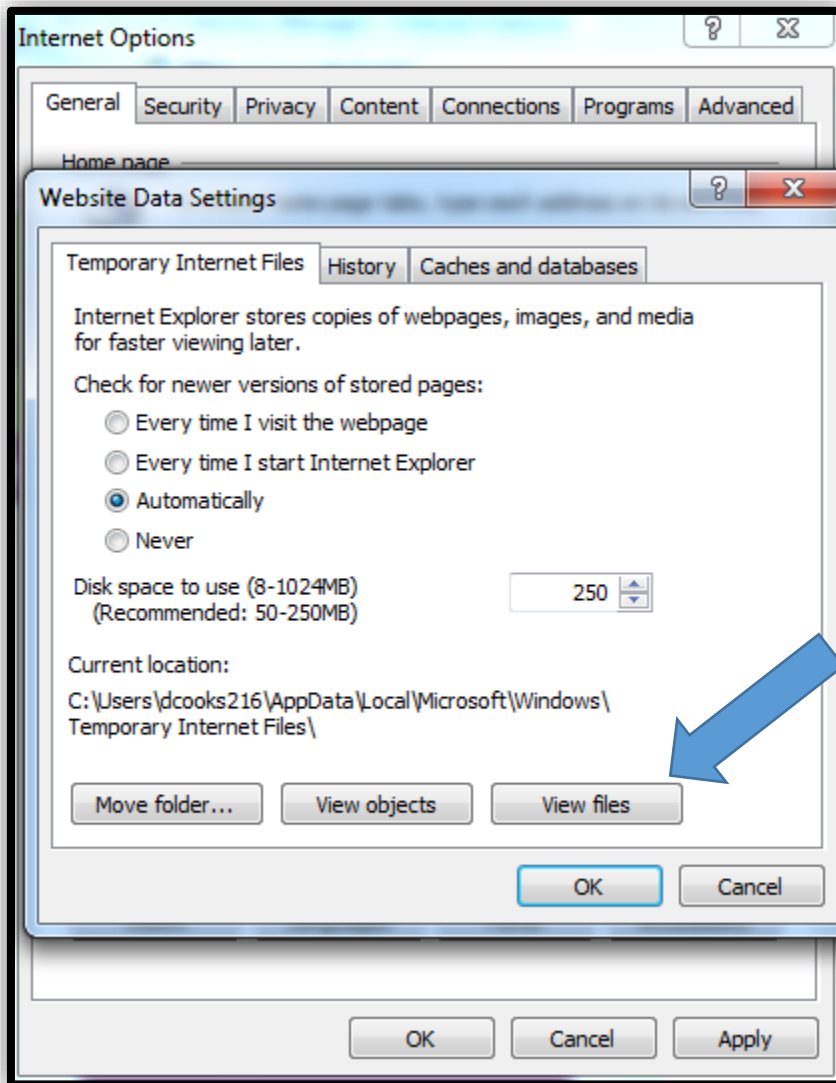
Internet Explorer (IE)

- Access Internet Explorer, click on the **Menu icon** (top right of the browser): 
- Click on **Internet options**.
- Click on the **General** tab.
- Click on the **Settings** button.



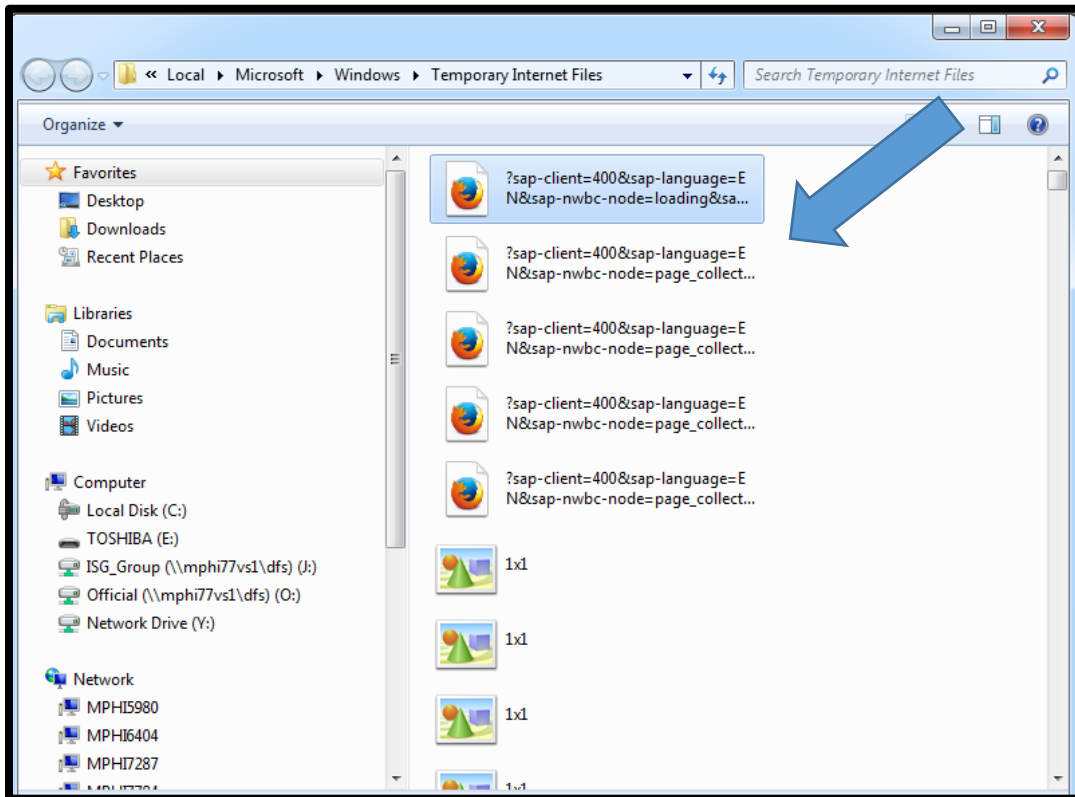
Michigan Care Improvement Registry (MCIR) Clearing Stored Data in Popular Web Browsers

- Click on the **View Files** button.

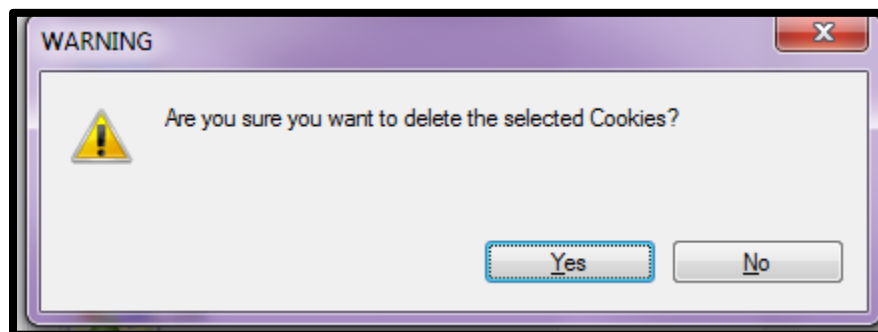


Michigan Care Improvement Registry (MCIR) Clearing Stored Data in Popular Web Browsers

The temporary internet files window will display as below.

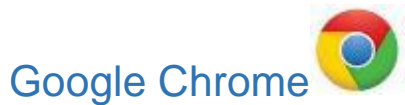


- **Select all the temporary files** on the right-hand side of the window by clicking Ctrl+A (highlight all).
- Click the **Delete** button.
- Click the **Yes** button on the displayed WARNING window.

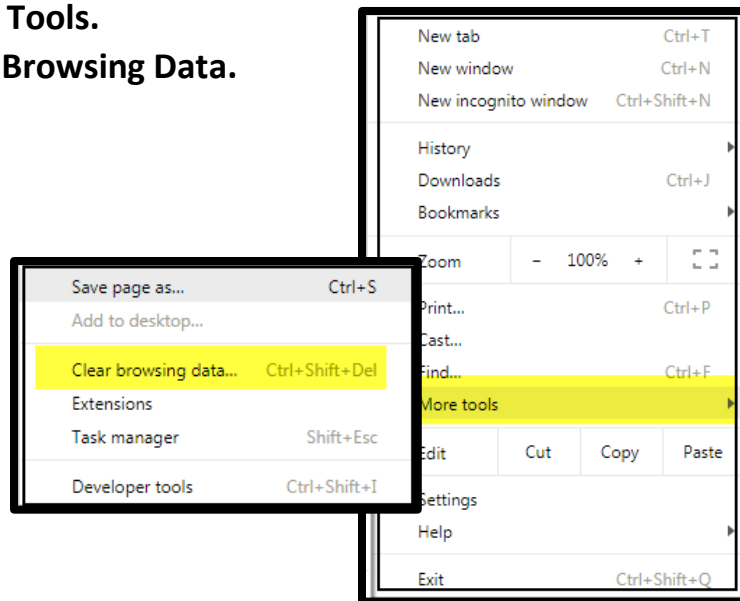


- **Close IE.**
- Open IE again and navigate to [MILogin](#) .

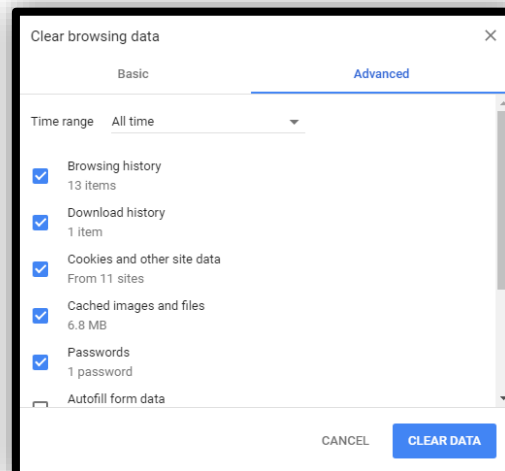
Michigan Care Improvement Registry (MCIR) Clearing Stored Data in Popular Web Browsers



- Access Chrome and click on the **Menu icon** (top right of the browser)
- Select **More Tools**.
- Select **Clear Browsing Data**.



- Click on the **Advanced tab**.
- **Check the boxes** next to Browsing History, Download History, Cookies and other site data, Cache images and files, and Passwords as displayed below.



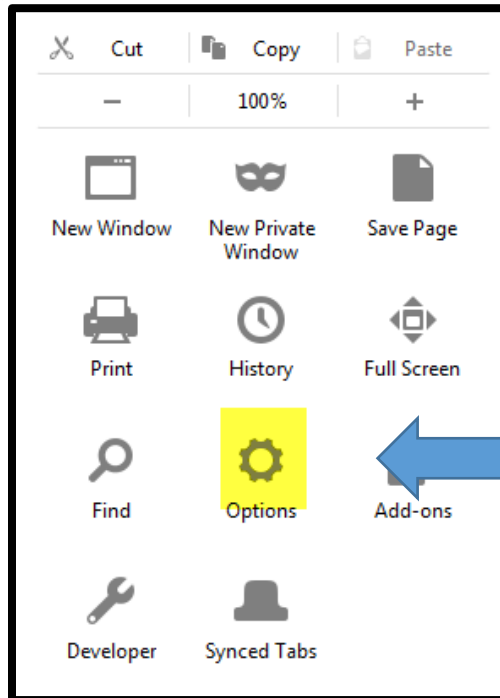
- Click **Clear Data**.
- Close the **Chrome Browser**.
- **Open Chrome** again and access [MILogin](#) .

Michigan Care Improvement Registry (MCIR) Clearing Stored Data in Popular Web Browsers

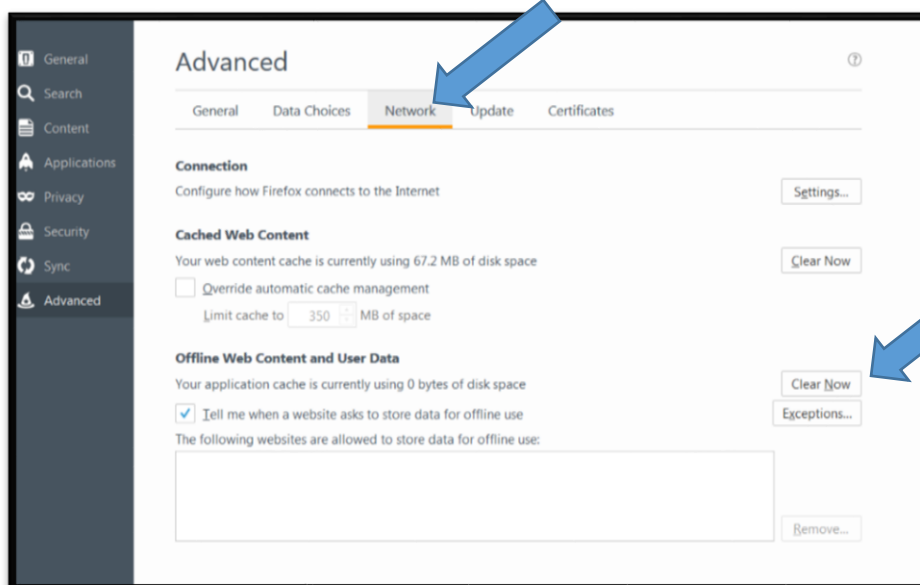
Mozilla Firefox



- **Access Firefox.**
- Click on the **Menu icon** (top right of the browser).
- Select the **Options icon**.

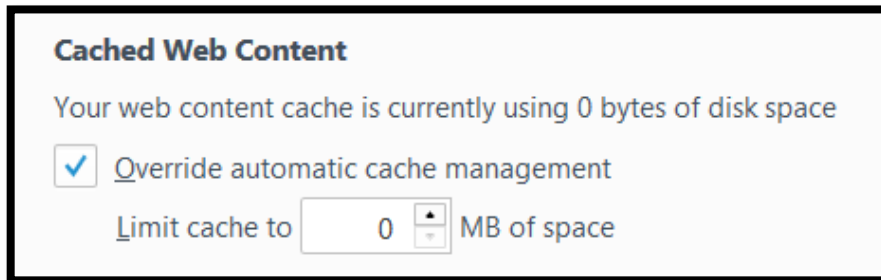


- Click on **Advanced** and then **Network**.
- Click on **Clear Now** for Cached Web Content.



Michigan Care Improvement Registry (MCIR) Clearing Stored Data in Popular Web Browsers

- After clearing the Cache, ensure that the **Cached Web Content** is now set to 0 MB of disk space as displayed below:



- **Close Firefox.**
- **Open Firefox** and access [MILogin](#) .