

Patient Status for Providers/Clinics

5/26/2011

The goal of the Patient Status designation is to assist Providers and Local Health Department clinics to manage their own patients/clients within their practice/clinic.

Patient Status Designations

- **Patient Provider Status:** includes Private Providers and Local Health Department (LHD) Clinics. The Patient Provider Status is directly related to Profile reports by Provider ID.

What is Patient Status?

The Patient Status is a designation assigned by MCIR of a person's relationship with a provider and the jurisdiction in which they reside. These designations include:

- **Active**
- **Inactive-moved or gone elsewhere**
- **Inactive-lost to follow-up**
- **Inactive-deceased**
- **Inactive-unknown**

These designations are defined by national standards[†] for Immunization Information Systems (IIS). They can be updated by private providers and LHDs.

A Hierarchy of Responsibility for Patient Vaccination[†]

Two main entities may be responsible for ensuring patients are immunized—a healthcare provider and a public health agency. Because the best practice guidelines classify patient status slightly differently for each entity, it is important to understand how these entities are defined.

A healthcare provider, or Provider, is responsible for ensuring his or her patients are immunized. A public health agency is responsible for ensuring the individuals that comprise the population within its Geographic Jurisdiction are immunized, where Geographic Jurisdiction is further defined as a City, County, or State jurisdiction. A Provider can be associated with more than one Geographic Jurisdiction.

From the public health perspective, maintaining patient status for an individual at the Provider and Geographic Jurisdiction levels helps ensure that ultimately, at least one party is responsible for ensuring an individual is immunized. For example, if an individual in a city has no Provider that considers the individual his or her patient, the city's public health agency would be responsible for ensuring this individual is immunized. However, if the city has no public health agency, the county or district health agency would take responsibility. Ultimately, the state public health agency has responsibility for all individuals in its jurisdiction.

*from Management of Patient Status Designations in Immunization Information Systems, American Immunization Registry Association, 2009. http://www.immregistries.org/pdf/AIRA_PatientStatus5.pdf

Viewing & Editing Patient Status

General Information screen

- To View: click the Other tab

Immunizations		Other	
Medical Home:	MDCH Nurse Educators	Patient Provider Status:	Active
Medicaid:		Health Plan:	
Patient ID:			

- To Edit: click the [Edit](#) link

General Information

Person: [Print](#) [Print Help](#)
 Birth Date: 06/28/1996 [Home](#) [Exit](#)
 Provider: Up-to-Date [View](#)

Person	Rem/Rcl	VIM	My Site	Admin	Reports	Other
Add/Find	Roster	Add Imm	Add Event	Information	Status	History

Person Information : [Edit](#) click to Edit **MCIR ID :**

Name: **Birthdate:** 06/28/1996 **Gender:** Female
Age: 14 Years 6 Months **County:**

Address:
 As of 08/13/2010 **Resp. Party:**
Phone:

High Risk Conditions : [Edit](#)

Influenza Screening Notification

Pregnancy: [Add](#)

Series	Dose 1	Dose 2	Dose 3	Dose 4	Dose 5	Dose 6+	Status
DTaP	08/25/2008	08/25/2008	05/11/2009				Up-to-date

Choose the new Status, click the Submit button

The screenshot shows a web form titled "Medical Home" for "Kalamazoo County HCS". The "Patient Provider Status" dropdown menu is open, displaying the following options: "Active", "Inactive - moved or gone elsewhere", "Inactive - lost to follow up", and "Inactive - deceased". The "Submit" button at the bottom of the form is highlighted with a red box. Other form elements include "MCIR Options" with checkboxes for "Person does not receive medical care in Michigan", "Person is migrant", and "Person has requested the disabling of BMI module". The "Additional Information" section contains text boxes for "Alias Name: Last", "First", "Mother's Maiden Name", and a "Default" checkbox.

Inactive-unknown

Inactive-unknown status is automatically assigned by MCIR based on the definitions below:

- Any persons marked with the old "Person has moved or gone elsewhere" (MOGE) checkbox prior to 3/9/2011.
 - Please note that this "old" MOGE checkbox is no longer available on the General Information screen. The definition for "moved or gone elsewhere" is one of several national Patient Status Designations. Prior to 3/9/2011, the old MOGE checkbox in MCIR was not supported by national standards.
 - If no record of immunizations beyond birth have been recorded for 7 years AND there have been no updates to an individual's record during that time.
 - No contact or event information has been documented in a person's record for 10 years. For example, no vaccination information has been added or address changes have been made to the record in 10 years.
- Please note: Persons with **Inactive-unknown** status are included in Profile reports. It is possible to run a Profile report for **Inactive-unknown** status to identify these persons and to update their MCIR record with one of the other Patient Status options. Persons with **Inactive-unknown** status are included in Reminder/Recall letters.

This screenshot shows a close-up of the "Patient Provider Status" dropdown menu. The options listed are: "Inactive - unknown", "Active", "Inactive - moved or gone elsewhere", "Inactive - lost to follow up", "Inactive - deceased", and "Inactive - unknown". The "Inactive - unknown" option at the bottom of the list is highlighted in blue.

Active

Provider: one or more vaccines administered (excluding seasonal or H1N1 influenza, or birth dose of Hepatitis B), or provider/LHD has added a current (3/9/2011 or after) non-administration reason for the patient/client.

- Please note: Persons with **Active** status are included in Profile reports. Persons with **Active** status are included in Reminder/Recall letters.

Inactive-moved or gone elsewhere (MOGE)

Provider: has documented* one of the following reasons.

1. Has moved with a new address and provider verifies person is no longer a patient. New address is entered into MCIR by the provider. Provider should indicate the complete street address.
 - If provider updates only the state, they must follow these instructions:
 - A. Click Edit on the General Information screen
 - B. Click Add New under Responsible Party information
 - C. Enter the new address
 - D. Click the "Make Current Contact" button
 - E. Select **Inactive-moved or gone elsewhere** on the Edit Person screen, click the Submit button.
2. Has documented* that patient has gone to another practice.
3. Has documented* that patient moved with no forwarding address. This means that the provider has unsuccessfully tried to contact the person, and they have received a returned envelope that says "No Forwarding Address."
4. Person does not receive medical care in Michigan. If a provider checks the "Person does not receive medical care in Michigan" then the Patient Provider Status will automatically change to **Inactive-moved or gone elsewhere**.

*Documentation may include communication of various types (e.g. phone calls, other conversations between provider office staff and the patient/patient's family members/etc. that indicate the patient has moved) that indicates the person is no longer a patient of the provider.

- Please note: Once a person is marked as **Inactive-moved or gone elsewhere** by a Provider, that person will no longer show up on the Profile Report by Provider ID for that Provider. The person will continue to be included in Profile Reports by County/Jurisdiction for the jurisdiction of the person's current valid address. Persons with **Inactive-moved or gone elsewhere** status are **NOT** included in Reminder/Recall letters.

Inactive-lost to follow-up

The Patient Status should be set to ***inactive-lost to follow-up*** if documented unsuccessful attempts have been made to locate and/or contact a person and no response has been received.

Provider: A combination of THREE documented unsuccessful attempts is required, which must include:

- A letter mailed with no response.

Other attempts could include phone call, request for forwarding address (from post office), home visit, etc. without response.

- Please note: it is possible for a Provider or LHD clinic to run a Profile report that only includes patients/clients with ***inactive-lost to follow-up*** status. More information about Profile reports is available at the bottom of this page. Persons with ***inactive-lost to follow-up*** status are not included in Reminder/Recall letters

Inactive-deceased

Provider: if the person's death is documented, then the Patient Status should be set to ***inactive-deceased***. Persons with a Patient Status of ***inactive-deceased*** are automatically removed from all reports in MCIR.

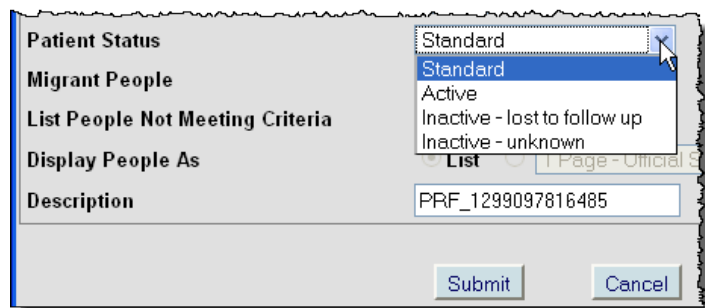
- Please note: Persons with ***inactive-deceased*** status are not included in any Profile reports. Persons with ***inactive-deceased*** status are ***NOT*** included in Reminder/Recall letters.

Profile Reports with Patient Status

Select a Status type from the dropdown when running a Profile Report. Choices will vary if the report is by County/Jurisdiction or Provider ID.

Profile by Provider ID:

- Standard: includes ***Active*** & ***Inactive-unknown***. This is the report that is being used to measure immunization coverage levels.



The screenshot shows a software window with a dropdown menu for 'Patient Status'. The dropdown is open, showing four options: 'Standard' (which is selected and highlighted in blue), 'Active', 'Inactive - lost to follow up', and 'Inactive - unknown'. Below the dropdown, there are several form fields: 'Migrant People', 'List People Not Meeting Criteria', 'Display People As', and 'Description' (containing the text 'PRF_1299097816485'). At the bottom right of the window, there are two buttons: 'Submit' and 'Cancel'.

- Active: only persons with the Patient Provider Status of ***Active*** will be included on the report.
- Inactive-lost to follow up: only persons with the Patient Provider Status of ***inactive-lost to follow up*** will be included on the report.
- Inactive-unknown: only persons with the Patient Provider Status of ***inactive-unknown*** will be included on the report.